

External support/contact list for parents

Please note that this list is subject to change as services are outside of the remit of George Stephenson

Agency / Support	Details	Contact details
General support for professionals, parents and families.		
Front Door	North Tyneside Children's services	03452000109
Acorns	Supports families with Domestic Abuse Recovery.	www.acornsproject.org.uk
Harbour	Covers Domestic Violence and Abuse. Referral by telephone.	www.myharbour.org.uk 03000202525
Signposting NE	Support signposting website for a range of services and support	www.signpostnenc.co.uk
NEPACS	1:1 Support for Young People who are affected by the imprisonment of a parent, sibling or grandparent.	AAmin@nepacs.co.uk
Young Carers	Support for our young carers	www.northtynesidecarers.org. uk/young-carers/
PROPS North East	Help people who have a family member who uses drugs or alcohol.	www.props.org.uk
Family Gateway	Youth and crime diversion, mental and physical wellbeing. For children and families in need.	www.familygateway.co.uk

Mental Health Support		
Young Minds	National charity committed to improving the mental health of young people	www.youngminds.org.uk
Kooth	Online mental health support	www.kooth.com
Qwell	Online mental health support	www.qwell.io
The Mix	A support service for young people, able to help with challenges from mental health to money	www.themix.org.uk
		0808 808 4994
Mindstars	Workshops on Mental Health, referral by phone, social media or by dropping in.	www.mindstars.co.uk

Agency / Support	Details	Contact details
MineED	Support for families with children's mental health concerns	www.mindedforfamilies.org.uk/young-people
CAHMS	Children's mental health support	0191 219 6685
Crisis Team	Crisis mental health support	Referrals can also be made on the telephone by calling: 01670 502 700.
		For urgent or emergency referrals requiring a response within 24 hours please call:
		0303 123 1146
Anna Freud	Mental Health support for parents, carers and professionals	www.annafreud.org
Suicide prevention	Papyrus is a charity for the prevention of young suicide, offering confidential sup- port and awareness raising	www.papyrus-uk.org

Other Healthcare Support		
School Health	Healthcare professionals who work to support the physical and mental health of young people	01434 636939
School Nurse	Students can text their school nurse for advice and support at any time	07507 332258
Eating disorders	Information to support children and their families with eating disorders	www.beateatingdisorders.org.uk
Self Harm	Information about self harm	www.selfharm.co.uk

Specialist Safeguarding Support		
Thinkuknow	Thinkuknow is the education pro- gramme from NCA-CEOP, a UK organisation which protects children both online and offline	www.thinkuknow.co.uk
Prevent resources	A useful resource from the Northumbria Police Prevent team whose aim is to prevent radicalisation	beta.northumbria.police.uk/advice- and-info/ personal-safety/prevent/